

# **Singapore G Refund Policy**

## **New Booking**

A Non-Refundable Booking Fee of \$50.00 will be offset against your license fee when you confirm your storage unit. An Administration Fee of \$20.00(before GST) & a Refundable Access Card Deposit of \$20.00(without GST) per card are applicable. Other standard terms & conditions apply. We will reserve for you the space you booked for 3 working days only. Please complete the final payment at our office during our office hours within that time. Your reservation will be released if you do not complete the payment within 3 working days. Booking Fee debited in error will be refunded less any third party charges. The Refund process will require at least 7 working days after we received your written notification of the error.

## **Renewal**

Please note that Prepaid Renewal Fees are Non-Refundable.